

# 5404 Wisconsin Avenue, Suite 800, Chevy Chase, MD 20815

# **REQUEST FOR PROPOSAL (RFP)**

RFP SOLICITATION NUMBER: FY24-RFP02-G005

Develop an Internal District Health Information System 2 (DHIS2) Platform for the
United States Agency for International Development (USAID) Quality Services for Health
(Q4H) Activity

Date of Issue: April 3, 2024

Closing Time and Date for Proposals: 5:00pm (EST) April 24, 2024

Proposals must be emailed to: emoroney@urc-chs.com

Deadline for Questions: 5:00pm (EST) April 11, 2024

Questions by email ONLY to: emoroney@urc-chs.com

CONTACT PERSON: Erica Moroney, Associate Director, Regional Operations

Issuance of this RFP does not constitute a contract commitment on the part of University Research Co., LLC (URC) nor does it commit URC or the US Government to pay for costs incurred in the submission of a proposal. Furthermore, URC reserves the right to reject any and all proposals, or to award a contract without further discussion or negotiations if it is considered to be in the best interests of the project and URC.

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## **LIST OF ACRONYMS**

CPA Certified Public Accountant

CV Curriculum Vitae

DHIMS2 District Health Information Management System 2

DHIS2 District Health Information System 2

G&A General & Administrative

LOE Level of Effort

M&IE Meals and Incidental Expenses

NICRA Negotiated Indirect Cost Rate Agreement

Q4H Quality Services for Health

QI Quality Improvement
QM Quality Management
RFP Request for Proposal
UEI Unique Entity Identifier

URC University Research Co., LLC

U.S. United States

USAID United States Agency for International Development

USG United States Government
WIT Work Improvement Team

# 1. THE USAID Q4H ACTIVITY

The USAID Q4H Activity seeks to support the Government of Ghana to strengthen its institutional capacity to improve the availability and provision of quality health services in public and private health sectors for improved health outcomes in Ghana, with a focus on poor and vulnerable populations. This is being achieved through the following three strategic objectives:

**Objective 1:** Strengthen national, regional, and district leadership and governance of quality management (QM) structures and processes.

**Objective 2:** Institute processes to empower and capacitate local leaders and teams to identify and address systemic or local QM challenges, including improving the use of data in public and private service delivery points.

**Objective 3:** Strengthen the capacity of Community Health Management Committees (CHMCs) to coordinate and promote a culture of quality.

The Activity is being implemented at the national, regional, and district levels, focusing on the 17 USAID Zones of Influence districts in the Northern, North East, Upper East, and Upper West Regions and nine districts in the Oti, Volta, and Western Regions.

## 2. PURPOSE AND FOCUS

#### 2.1 CONTEXT AND STATEMENT OF NEED

The Q4H Activity supports over 265 work improvement teams (WITs) across seven targeted regions to use quality improvement (QI) processes and tools to identify and address service delivery gaps through QI projects. Currently, these QI projects generate extensive data that are not available in a centralized and user-friendly platform for analysis and utilization. The national District Health Information Management System 2 (DHIMS 2) is not able to capture data on the process indicators of these QI projects. Additionally, the Activity supports regional and district supervisors in conducting regular supportive supervision to guide WITs to implement their QI projects by using paper-based checklists, which makes it difficult to monitor visit results and action plan implementation in real time. The Activity also uses Excel-based databases for its outcome and process indicators, so a more robust database system is needed.

To enhance data management, analysis, and visualization, as well as its use for continuous QI, the Q4H Activity intends to develop an internal DHIS2 platform with mobile capabilities that will include:

- An aggregate and events reporting system that aligns with Q4H Activity's data collection, analysis, visualization, and reporting requirements.
- Data elements, datasets, indicators, dashboards, and interactive scorecards for Q4H Activity's performance indicators and WITs' QI projects.
- Tracker systems to monitor the implementation of QI projects and action plans.
- A supportive supervision tool to monitor supportive supervisions to WITs.

DHIS2 is the preferred and most widely used data management platform in Ghana, as the country's routine health information system, supportive supervision system, and other health databases are all

DHIS2 platforms. Upon deployment, the internal DHIS2 platform will be accessible to staff, QM teams, QI coaches, supervisors, and WITs at all levels of the healthcare system, as well as others determined by USAID and the Q4H Activity. They will be able to directly enter and analyze data using laptops, tablets, or mobile phones with the DHIS2's user-friendly interface and visualization tools.

#### 2.2 PURPOSE OF THE RFP

The Q4H Activity anticipates issuing a subcontract to develop and deploy the aforementioned internal DHIS2 platform and train Q4H Activity staff on its use. A separate provider will be used to host the internal DHIS2 platform.

## 2.3 OVERVIEW OF ACTIVITIES

The subcontractor will be responsible for the following activities:

- 1. Assessment Conduct a needs assessment to understand Q4H Activity's data collection, analysis, visualization, and reporting requirements.
- 2. Consultation Discuss and agree on the designs of the internal DHIS2 platform with the Q4H Activity team.
- 3. Configuration Install and configure the internal DHIS2 platform based on Q4H Activity's needs.
- 4. Customization
  - a. Develop organization units and hierarchies, including groupings and ownership for targeted facilities.
  - b. Develop data elements, datasets, and indicators.
  - c. Design data entry forms for efficient data capture with online, offline, and mobile capabilities.
  - d. Develop dashboards and interactive scorecards for various activity areas.
  - e. Develop import scripts for bulk data import.
- 5. Security Create user roles and groups, routines for managing users, defined access to features, appropriate sharing of content, and data security protocols.
- 6. Testing Conduct thorough testing of the internal DHIS2 platform to ensure functionality and data integrity.
- 7. Documentation Develop user manuals and training materials.
- 8. Training Conduct training for Q4H Activity staff. This can be done virtually or in-person in Accra, Ghana.
- 9. Feedback and Update Incorporate feedback and update the internal DHIS2 platform before full deployment.
- 10. Deployment Support the deployment of the internal DHIS2 platform with mobile capabilities.
- 11. Ongoing technical support Provide technical assistance as needed until August 31, 2025.

# 2.4 COMPONENTS AND DELIVERABLES

The internal DHIS2 platform should include the following components:

1. Aggregate Reporting – Q4H Activity's Performance Monitoring Plan (PMP) has 20 indicators that are measured monthly using data from DHIMS 2. The aggregate reporting component will be used monthly to report on these indicators using an import script. Dashboards and interactive scorecards will be developed and deployed to visualize key indicators.

- 2. Events Reporting Q4H Activity's PMP also has 21 other indicators that are measured through periodic health facility surveys. The events reporting component will be used to collect data on these health facility-based indicators.
- 3. Project Tracker The Q4H Activity supports WITs to design and implement QI projects to address quality of care gaps. The project tracker will be used to monitor the implementation of these QI projects following the Plan-Do-Study-Act model and evaluate the effectiveness of these QI projects in improving health outcomes.
- 4. Action Tracker During supportive supervision, supervisors review the implementation of previous action plans before developing new ones with WITs. The action tracker will be used to monitor the implementation of action plans during these supportive supervision visits.
- 5. Supportive Supervision Tool The Activity supports regional and district supervisors to conduct supportive supervision visits to WITs and guide them in implementing their QI projects. The supportive supervision tool will be used to enhance and monitor these supportive supervision visits.

## **Deliverables**

- A functional internal DHIS2 platform with the aforementioned components that meet the Q4H Activity's requirements and can be deployed through the DHIS2 mobile application.
- User manuals and training materials on the internal DHIS2 platform.
- Test reports documenting the functionality of the internal DHIS2 platform.
- Training for Q4H Activity staff.

# 2.5 TYPE OF CONTRACTING

The Q4H Activity anticipates issuing a subcontract to the successful Offeror to implement the scope in this RFP. The award will be fixed-price and involve payments tied to the completion of deliverables. The award will be made to the successful Offeror whose offer presents the best value considering technical merits and price. Trade-off between technical merits and price may take place. Accordingly, the award may not be made to the lowest price. The cost proposal will be reviewed for cost reasonableness and efficiency.

## 2.6 ANTICIPATED CONTRACT DURATION

This contract will have a performance period of June 1, 2024 to June 30, 2025.

# 2.7 WHO SHOULD PARTICIPATE:

Firms that are interested in participating in this RFP should meet the following requirements:

- Must be a US-based small business in one or more of the following set-aside categories:
   HUBZone, veteran-owned, and/or service-disabled veteran-owned small business.
- Demonstrated strong experience in developing and deploying DHIS2 platforms.
- Strong understanding of data collection, analysis, visualization, and reporting principles.
- Experience working with similar organizations in the health sector.
- Excellent communication and training skills in English.
- A verifiable reputation of integrity, competence, and successful performance as verified by past performance references.

# 3. INSTRUCTIONS FOR OFFERORS:

Offerors are encouraged to review in detail the following eligibility requirements, preparation and submission instructions. Offerors requiring clarification should send their written questions in English to <a href="mailto:emoroney@urc-chs.com">emoroney@urc-chs.com</a> by 5:00pm EST on April 11, 2024, referencing the RFP Solicitation Number in the subject line of the email. The deadline for submission of the Technical and Cost Proposals is 5:00pm EST on April 24, 2024.

# 3.1 TECHNICAL PROPOSAL INSTRUCTIONS (7 PAGES MAXIMUM)

The Technical Proposal should contain the following sections in the order shown, using clear and concise language. The proposals should take into account the technical evaluation criteria found in Section 4.

# 3.1.1 TECHNICAL APPROACH (5 PAGES MAXIMUM)

This section should include:

- 1. An overview of the organization.
- 2. A brief description of the Offeror's technical and strategic approach to implementing the activities and producing the deliverables required.
- 3. Demonstrated understanding of data collection, analysis, visualization, and reporting principles.
- 4. Implementation workplan with a timeline for discrete activities, milestones, and deliverables. Please note that the bulk of the work should be completed by September 30, 2024, with the remainder of the time for ongoing technical support as needed.

# 3.1.2 ORGANIZATIONAL CAPACITY (2 PAGES MAXIMUM)

This section should briefly describe the capacity of the Offeror's organization with respect to:

- 1. **Previous organizational experience** in developing and deploying DHIS2 platforms of similar size and scope and training staff.
- 2. **Personnel experience and capability**. The Offeror will propose a team with specific roles, responsibilities, and qualifications of each member. Each team member will have a thorough understanding and demonstrated experience of similar assignments. The Offeror should propose at least 1 senior level team member to function as the team lead.

#### 3.1.3 ANNEXES TO THE TECHNICAL PROPOSAL

Annex 1: In a separate annex, the Offeror should provide past performance references for three prior contracts, grants and/or cooperative agreements, which the Offeror organization has received. References for USAID or other United States Government (USG) financed projects are preferred. Also preferred are references for projects on subject matter related to this RFP. The format for these references is shown in Appendix A.

**Annex 2: In a separate annex,** the Offeror should provide a curriculum vitae (CV) and letter of commitment for each named team member (limit of 3 pages per CV).

# 3.2 COST PROPOSAL INSTRUCTIONS

The Cost Proposal must be submitted in a separate document in Microsoft Excel format (with formulas) at the same time as the technical proposal is submitted, but in a separate email from the technical proposal. The Offeror must propose a detailed budget according to the instructions in **Appendix B** of this RFP and utilizing the Offeror's standard budget templates. The detailed budget should allow price

analysis of the various budget elements to determine its reasonableness. In addition, the offeror should propose a schedule of milestones and payments for a fixed-price award. The detailed budget, once negotiated and approved, will be the successful Offeror's budget to manage the project.

The proposed budget cannot exceed \$150,000 USD.

A **Budget Narrative** in a Microsoft Word or searchable PDF document should accompany the Excel portion of the Cost Proposal. The budget narrative should include a description of costs and how they were determined or calculated for each cost element in the budget. Offerors should review and confirm that all amounts and formulas are correct and in United States (U.S.) dollars and state the exchange rate (if applicable) for the day of submission.

Certifications and Representations detailed in **Appendix C** should be completed, signed, and submitted with the Cost Proposal.

If the Offeror is charging indirect costs, it shall submit a Negotiated Indirect Cost Rates Agreement (NICRA) established by its cognizant USG agency (if applicable). If the Offeror does not have a NICRA, the proposal must include either Audited Financial Statements or Reviewed Financial Statements for the last three fiscal years, as defined below:

- Audited Financial Statements: In an audited financial statement, the auditor issues a report that states that the audit was conducted in accordance with auditing standards generally accepted in the USA (GAAS), the financial statements are the responsibility of management, provides an opinion that the financial statements present fairly in all material respects the financial position of the company and the results of operations are in conformity with the applicable financial reporting framework (or issues a qualified opinion if the financial statements are not in conformity with the applicable financial reporting framework. The auditor may also issue a disclaimer of opinion or an adverse opinion if appropriate.
- Reviewed Financial Statements: The statements provide a Certified Public Accountant's
   (referred to as "Accountant" or "CPA" herein) review; the accountant is not aware of any
   material modifications that should be made to the financial statements for the statements to be
   in conformity with the applicable federal financial reporting framework. During a review
   engagement, the Accountant obtains limited assurance that there are no material modifications
   that should be made to the financial statements.

#### 3.3 SUBMISSION INSTRUCTIONS

Proposals must be submitted in English to emoroney@urc-chs.com by 5:00pm EST on April 24, 2024.

- 1. The proposal must be divided into two parts, the Technical Proposal and the Cost Proposal. The two parts should be submitted at the same time in separate emails.
- 2. The Technical Proposal should be typed in a 12-point font and not exceed 7 pages (not including Cover Page, Table of Contents, List of Acronyms, or Appendices).
- 3. The Technical Proposal should be submitted in the order below.
  - a. Cover Page
  - b. Table of Contents
  - c. List of Acronyms
  - d. Technical Approach
  - e. Organizational Capacity
  - f. Appendices to the Technical Proposal to include the following:

- i. Past performance references
- ii. CVs from proposed personnel
- iii. Letters of commitment from proposed personnel
- 4. The Cost Proposal should be sent as a Microsoft Excel document.
- 5. A Budget Narrative should be submitted in Microsoft Word or searchable PDF format. The Budget Narrative should be sent together with the Cost Proposal and NICRA or appropriate documentation to support indirect rates (if applicable).
- 6. Incomplete submissions that do not include the items required in this RFP and any amendment/modification or late submissions may be excluded from further consideration.
- 7. Modifications to the RFP may be made at any time prior to the proposal submission deadline. Deadline for submission may be extended depending on the scope of a modification. Modifications after the deadline for proposals will be communicated only to those Offerors who submitted proposals. URC will not have any responsibility if an Offeror is not aware of a posted modification or an update.

#### 4 EVALUATION CRITERIA AND SELECTION PROCESS

#### 4.1 EVALUATION CRITERIA FOR PROPOSAL

The complete technical proposal will be reviewed by a Technical Review Panel convened by the Q4H Activity and evaluated against the following criteria which are listed in a descending order based on its importance:

- 1. Technical Approach/Timeline
  - a. Technical approach reflects knowledge and expertise in developing and deploying DHIS2 platforms and training staff.
  - b. Proposed timeline is realistic and reflects a good comprehension of the activities presented in this RFP.

## 2. Qualifications of Proposed Personnel

- a. Proposed personnel have demonstrated experience in developing and deploying DHIS2 platforms and training staff.
- b. Experience and qualifications of personnel are appropriate relative to their respective roles on the team.

## 3. Organizational Capacity/Past Performance

- a. Strong capability of the Offeror to successfully conduct all aspects of the RFP, determined by past successful implementation of similar activities.
- b. Verified quality of work from past performance references.

**Evaluation of Cost Proposal** 

Cost Proposal shall not be scored. The evaluation will be based upon the cost proposal and the supporting narrative provided by the Offeror. Proposed costs shall be evaluated for cost realism, completeness, and reasonableness. An overall evaluated price of proposed costs and all proposed fees will be determined and will be used as part of the tradeoff analysis in determining the best value selection. The evaluated cost will be based on the payment schedule that is tied to the milestones that are meaningful and determined to be advantageous to the Q4H Activity that will be considered the best value. Proposals that have significant cost realism issues may be eliminated from consideration for an award at the discretion of the Q4H Activity.

#### 5 ADMINISTRATION OF AWARD

#### **5.1 KNOWLEDGE SHARING**

All aspects of the internal DHIS2 platform will be accessible to staff, QM teams, QI coaches, supervisors, and WITs at all levels of the healthcare system, as well as others determined by USAID and the Q4H Activity.

## 5.2 FISCAL CONTROLS

The award will be fixed-price and involve payments tied to the completion of deliverables. Appropriate accounting for expenditures is required with adherence to USAID regulations for eligible costs and for their compliance with standard accounting procedures and with USAID regulations.

#### 6 MANAGEMENT ISSUES AND POLICIES

- 1. Issuance of this RFP does not commit URC/Q4H Activity or the USG to pay for costs incurred in the submission of a proposal. Furthermore, URC reserves the right to reject any and all proposals, or to issue a fixed-priced award without further discussion or negotiations if it is considered to be in the best interests of the project.
- 2. The Offeror must commit to begin implementation immediately upon issuance of a subcontract.
- 3. Any reports or publications produced with funding from the Q4H Activity must follow the Branding Strategy and Marking Plan, which will be provided to the Offeror upon award.
- 4. The Offeror must obtain a valid Unique Entity Identifier (UEI) number prior to award and provide it to URC. Requirements for UEI numbers can be found here <a href="https://sam.gov/content/duns-uei">https://sam.gov/content/duns-uei</a>
- 5. Complaints submission: Please note that in submitting a response to this proposal, the Offeror understands that the Donor (USAID) is not a party to this proposal. Any complaints arising from this proposal, in connection thereto, or the award made hereunder should be submitted to the URC Headquarters Contracts office at <a href="mailto:khall@urc-chs.com">khall@urc-chs.com</a>, addressed to Kathryn Hall, Contracts Manager.
- 6. Ethics Point Hotline can be accessed:
  - On the Web: www.urc-chs.ethicspoint.com
  - By Telephone (24 hours a day, 365 days a year) in the US: 1-855-212-7607
- 7. National Defense Authorization Act, Section 889: Effective August 13, 2020, all USG funded contractors are prohibited from using certain telecommunications equipment or services under

the Fiscal Year National Defense Authorization Act, Section 889. The relevant equipment and services are those that incorporate in any way equipment from:

- 1) Huawei Technologies Company;
- 2) ZTE Corporation;
- 3) Hytera Communications Corporation;
- 4) Hangzhou Hikvision Digital Technology Company;
- 5) Dahua Technology Company;

or any subsidiary or affiliate of such entities. Additional companies may be added in the future.

A copy of the Section 889 may be provided upon request.

As a USG funded program and contractor/recipient, URC must comply with this law and ensure that URC does not procure covered telecommunications equipment/services or procure goods and services that utilize covered telecommunications equipment/services.

Hence, the offer may not include (1) Equipment manufactured or sold by any of the listed companies and (2) Utilize covered telecommunication equipment or services in the delivery of goods and services.

# 7 APPENDICES TO THIS RFP

Appendix A: Format for Past Performance References

Appendix B: Cost Proposal/Budget Instructions

Appendix C: Certifications and Representations

#### APPENDIX A: FORMAT FOR PAST PERFORMANCE REFERENCES

# NAME OF YOUR ORGANIZATION

- 1. Name of the Awarding Organization: e.g., USAID
- 2. Award Number: INSERT AWARD NUMBER, E.g., AID-442-C-17-00001
- 3. Activity Title: INSERT PROGRAM/ACTIVITY TITLE
- **4. Brief Description of the Activity:** Include short description of the work performed. What was the goal of the project and what was the role of your organization. Include numbers of beneficiaries, information on project impact.

Relevancy of Work: Briefly describe why this work is relevant to this RFP.

**Location of Work:** Insert location(s)

- 5. Period of Performance: Insert start and end dates of award
- 6. Award Amount: \$XX,XXX,XXX.XX
- 7. Reports and Findings From Any Audits Performed in the Last Three Years: Report on any audit findings, if any. If none, state none.
- 8. Name of at least two (2) updated professional contacts who most directly observed the work at the organization for which the service was performed with complete current contact information including telephone number, and e-mail address for each proposed individual.
- 1. NAME, TITLE, ORGANIZATION, PHONE, EMAIL
- 2. NAME, TITLE, ORGANIZATION, PHONE, EMAIL
- 9. Problems and Corrective Actions Taken: Describe here or put "N/A"

#### APPENDIX B: BUDGET INSTRUCTIONS AND TEMPLATE

# 1. Provide a Summary Budget in U.S. dollars in EXCEL format with the following categories:

- a. Personnel
- b. Fringe Benefits
- c. Consultants
- d. Travel
- e. Other Direct Costs
- f. Indirect Costs (if supported by NICRA)
- g. Total costs

Please be sure to review and confirm that all amounts and **formulas are correct and in U.S. dollars**. Please state the exchange rate for the day of submission.

# 2. Provide a Detailed Line-Item Budget in U.S. dollars as follows:

**Personnel:** Please list each person separately, including their title/position. The personnel line item must clearly indicate that person's salary or daily rate and their anticipated level of effort (LOE) by year. LOE is the number of workdays or percentage of overall work time that will be dedicated and charged to the award. While proposed daily rates must be in accordance with the actual level of compensation for proposed individuals, compensation of these rates shall not be in excess of the USAID Contractor Salary Threshold rate, currently \$784.62.

**Fringe Benefits:** Fringe benefits are additional personnel costs that are either required by local law or are provided according to common practice and your organization's written policies applicable to all staff. Examples include mandatory contributions to the national health and social insurance fund, severance pay accruals, private health and accident insurance, and expatriate staff allowances. The fringe benefits may be shown as a percentage of labor costs, per approved NICRA letter.

**Consultants:** Please list all local and international consultants in this line item.

**Travel:** Please include all costs for travel to be charged under this award, including airfare, lodging, and meals and incidental expenses (M&IE). Per diem rates must be consistent with your organizations' policies applicable to all projects and may not exceed the Department of State rates found at <a href="http://aoprals.state.gov/content.asp?content\_id=184&menu\_id=81">http://aoprals.state.gov/content.asp?content\_id=184&menu\_id=81</a>.

**Other Direct Costs:** Other direct costs of the program include bank fees, printing costs, postage, and telecommunications costs related to the completion of the activities detailed in this RFP.

Indirect Costs: Please include any indirect charges, [e.g. overhead or General and Administrative (G&A)] showing the rate(s) and the base to which the rates are applied. Please include how the indirect rates were determined (e.g., USG approved NICRA rates). If you have approved NICRA rates, these must be used, and please submit your NICRA in your Cost Proposal. If the applicant does not have a NICRA, please see section 3.1.5. All costs should be directly billable and included in the appropriate line items in the budget for direct costs.



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## **APPENDIX C: CERTIFICATIONS AND REPRESENTATIONS**

\*NOTE: Please complete and submit this section with the initial proposal. Offerors with an active SAM registration may choose to provide a printed version of their annual representations and certifications.

#### NOTICE LISTING CONTRACT CLAUSES INCORPORATED BY REFERENCE

FEDERAL ACQUISITION REGULATION (48 CFR Chapter 1)

| NUMBER    | TITLE   | DATE      |
|-----------|---|-----------|
| 52.203-11 | 52.203-12 Limitation on Payments to Influence Certain Federal Transactions.   | SEPT 2007 |
| 52.203-18 | Prohibition on Contracting with Entities that Require Certain Internal Confidentiality Agreements or Statements-Representation.               | JAN 2017  |
| 52.204-16 | Commercial and Government Entity Code Reporting   | AUG 2020  |
| 52.204-18 | Commercial and Government Entity Code Maintenance   | AUG 2020  |
| 52.204-19 | Incorporation by Reference of Representations and Certifications  | DEC 2014  |
| 52.222-22 | Previous Contracts and Compliance Reports   | FEB 1999  |
| 52.222-25 | Affirmative Action Compliance   | APR 1984  |
| 52.225-25 | Prohibition on Contracting with Entities Engaging in Certain Activities or Transactions Relating to Iran - Representation and Certifications. | JUN 2020  |

(End of Provision)

# C.1 52.204-8 ANNUAL REPRESENTATIONS AND CERTIFICATIONS (MAR 2023)

- (a) (1) The North American Industry Classification System (NAICS) code for this acquisition is 541990
- (2) The small business size standard is \$19.5.
- (3) The small business size standard for a concern that submits an offer, other than on a construction or service acquisition, but proposes to furnish an end item that it did not itself manufacture, process, or produce is 500 employees, or 150 employees for information technology value-added resellers under NAICS code 541519 if the acquisition—
- (i) Is set aside for small business and has a value above the simplified acquisition threshold.
- (ii) Uses the HUBZone price evaluation preference regardless of dollar value, unless the offeror waives the price evaluation preference; or
- (iii) Is an 8(a), HUBZone, service-disabled veteran-owned, economically disadvantaged women-owned, or women-owned small business set-aside or sole-source award regardless of dollar value.
- (b) (1) If the provision at <u>52.204-7</u>, System for Award Management, is included in this solicitation, paragraph (d) of this provision applies.
- (2) If the provision at <u>52.204-7</u>, System for Award Management, is not included in this solicitation, and the Offeror has an active registration in the System for Award Management (SAM), the Offeror may choose to use paragraph (d) of this provision instead of completing the corresponding individual representations and certifications in the solicitation. The Offeror shall indicate which option applies by checking one of the following boxes:
- (i) □ Paragraph (d) applies.
- (ii)  $\square$  Paragraph (d) does not apply, and the offeror has completed the individual representations and

certifications in the solicitation.

- (c) (1) The following representations or certifications in SAM are applicable to this solicitation as indicated:
- (i) <u>52.203-2</u>, Certificate of Independent Price Determination. This provision applies to solicitations when a firm-fixed-price contract or fixed-price contract with economic price adjustment is contemplated, unless—
- (A) ) The acquisition is to be made under the simplified acquisition procedures in part 13;
- (B) The solicitation is a request for technical proposals under two-step sealed bidding procedures; or
- (C) ) The solicitation is for utility services for which rates are set by law or regulation.
- (ii) <u>52.203-11</u>, Certification and Disclosure Regarding Payments to Influence Certain Federal Transactions. This provision applies to solicitations expected to exceed \$150,000.
- (iii) <u>52.203-18</u>, Prohibition on Contracting with Entities that Require Certain Internal Confidentiality Agreements or Statements-Representation. This provision applies to all solicitations.
- (iv) <u>52.204-3</u>, Taxpayer Identification. This provision applies to solicitations that do not include the provision at <u>52.204-7</u>, System for Award Management.
- (v) 52.204-5, Women-Owned Business (Other Than Small Business). This provision applies to solicitations that-
- (A) Are not set aside for small business concerns;
- (B) ) Exceed the simplified acquisition threshold; and
- (C) Are for contracts that will be performed in the United States or its outlying areas.
- (vi) <u>52.204-26</u>, Covered Telecommunications Equipment or Services-Representation. This provision applies to all solicitations.
- (vii) <u>52.209-2</u>, Prohibition on Contracting with Inverted Domestic Corporations-Representation.
- (viii) <u>52.209-5</u>, Certification Regarding Responsibility Matters. This provision applies to solicitations where the contract value is expected to exceed the simplified acquisition threshold.
- (ix) <u>52.209-11</u>, Representation by Corporations Regarding Delinquent Tax Liability or a Felony Conviction under any Federal Law. This provision applies to all solicitations.
- (x) <u>52.214-14</u>, Place of Performance-Sealed Bidding. This provision applies to invitations for bids except those in which the place of performance is specified by the Government.
- (xi) <u>52.215-6</u>, Place of Performance. This provision applies to solicitations unless the place of performance is specified by the Government.
- (xii) <u>52.219-1</u>, Small Business Program Representations (Basic, Alternates I, and II). This provision applies to solicitations when the contract is for supplies to be delivered or services to be performed in the United States or its outlying areas, or when the contracting officer has applied <u>part 19</u> in accordance with <u>19.000(b)(1)(ii)</u>.
- (A) ) The basic provision applies when the solicitations are issued by other than DoD, NASA, and the Coast Guard.
- (B) The provision with its Alternate I applies to solicitations issued by DoD, NASA, or the Coast Guard.
- (C) The provision with its Alternate II applies to solicitations that will result in a multiple-award contract with more than one NAICS code assigned.
- (xiii) <u>52.219-2</u>, Equal Low Bids. This provision applies to solicitations when contracting by sealed bidding and the contract is for supplies to be delivered or services to be performed in the United States or its outlying areas, or when the contracting officer has applied <u>part 19</u> in accordance with <u>19.000(b)(1)(ii)</u>.
- (xiv) <u>52.222-22</u>, Previous Contracts and Compliance Reports. This provision applies to solicitations that include the clause at <u>52.222-26</u>, Equal Opportunity.
- (xv) <u>52.222-25</u>, Affirmative Action Compliance. This provision applies to solicitations, other than those for construction, when the solicitation includes the clause at <u>52.222-26</u>, Equal Opportunity.
- (xvi) <u>52.222-38</u>, Compliance with Veterans' Employment Reporting Requirements. This provision applies to solicitations when it is anticipated the contract award will exceed the simplified acquisition threshold and the contract is not for acquisition of commercial products or commercial services.
- (xvii) <u>52.223-1</u>, Biobased Product Certification. This provision applies to solicitations that require the delivery or specify the use of USDA–designated items; or include the clause at <u>52.223-2</u>, Affirmative Procurement of Biobased Products Under Service and Construction Contracts.
- (xviii) 52.223-4, Recovered Material Certification. This provision applies to solicitations that are for, or specify the

- use of, EPA-designated items.
- (xix) <u>52.223-22</u>, Public Disclosure of Greenhouse Gas Emissions and Reduction Goals-Representation. This provision applies to solicitations that include the clause at 52.204-7.)
- (xx) 52.225-2, Buy American Certificate. This provision applies to solicitations containing the clause at 52.225-1.
- (xxi) <u>52.225-4</u>, Buy American-Free Trade Agreements-Israeli Trade Act Certificate. (Basic, Alternates II and III.) This provision applies to solicitations containing the clause at <u>52.225-3</u>.
- (A) If the acquisition value is less than \$50,000, the basic provision applies.
- (B) If the acquisition value is \$50,000 or more but is less than \$92,319, the provision with its Alternate II applies.
- (C) If the acquisition value is \$92,319 or more but is less than \$100,000, the provision with its Alternate III applies.
- (xxii) 52.225-6, Trade Agreements Certificate. This provision applies to solicitations containing the clause at 52.225-5.
- (xxiii) <u>52.225-20</u>, Prohibition on Conducting Restricted Business Operations in Sudan-Certification. This provision applies to all solicitations.
- (xxiv) <u>52.225-25</u>, Prohibition on Contracting with Entities Engaging in Certain Activities or Transactions Relating to Iran-Representation and Certifications. This provision applies to all solicitations.
- (xxv) <u>52.226-2</u>, Historically Black College or University and Minority Institution Representation. This provision applies to solicitations for research, studies, supplies, or services of the type normally acquired from higher educational institutions.
- (2) The following representations or certifications are applicable as indicated by the Contracting Officer:
- \_\_(i) 52.204-17, Ownership or Control of Offeror.
- \_\_ (ii) 52.204-20, Predecessor of Offeror.
- \_\_\_(iii) <u>52.222-18</u>, Certification Regarding Knowledge of Child Labor for Listed End Products.
- \_\_ (iv) <u>52.222-48</u>, Exemption from Application of the Service Contract Labor Standards to Contracts for Maintenance, Calibration, or Repair of Certain Equipment- Certification.
- \_\_ (v) <u>52.222-52</u>, Exemption from Application of the Service Contract Labor Standards to Contracts for Certain Services-Certification.
- \_\_\_ (vi) <u>52.223-9</u>, with its Alternate I, Estimate of Percentage of Recovered Material Content for EPA— Designated Products (Alternate I only).
- \_\_\_ (vii) 52.227-6, Royalty Information.
- (A) Basic.
- \_\_\_ (B) Alternate I.
- \_\_\_ (viii) <u>52.227-15</u>, Representation of Limited Rights Data and Restricted Computer Software.
- (d) ) The offeror has completed the annual representations and certifications electronically in SAM website accessed through <a href="https://www.sam.gov">https://www.sam.gov</a>. After reviewing the SAM information, the offeror verifies by submission of the offer that the representations and certifications currently posted electronically that apply to this solicitation as indicated in paragraph (c) of this provision have been entered or updated within the last 12 months, are current, accurate, complete, and applicable to this solicitation (including the business size standard applicable to the NAICS code referenced for this solicitation), as of the date of this offer and are incorporated in this offer by reference (see FAR 4.1201); except for the changes identified below [offeror to insert changes, identifying change by clause number, title, date]. These amended representation(s) and/or certification(s) are also incorporated in this offer and are current, accurate, and complete as of the date of this offer.

| FAR Clause # Title Date Change |  |  |
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Any changes provided by the offeror are applicable to this solicitation only, and do not result in an update to the representations and certifications posted on SAM.

(End of provision)

Alternate I (MAR 2023). As prescribed in 4.1202 (a), substitute the following paragraph (a) for paragraph (a) of the basic provision:

(a)(1) The North American Industry Classification System (NAICS) codes and corresponding size standards for this acquisition are as follows; the categories or portions these NAICS codes are assigned to are specified elsewhere in the solicitation:

| NAICS Code    | Size standard         |
|---------------|-----------------------|
| <u>541990</u> | <u>\$19.5 million</u> |

- (2) The small business size standard for a concern that submits an offer, other than on a construction or service acquisition, but proposes to furnish an end item that it did not itself manufacture, process, or produce, (i.e., on-manufacturer), is 500 employees, or 150 employees for information technology value- added resellers under NAICS code 541519, if the acquisition—
- (i) Is set aside for small business and has a value above the simplified acquisition threshold.
- (ii) Uses the HUBZone price evaluation preference regardless of dollar value, unless the offeror waives the price evaluation preference; or
- (iii) Is an 8(a), HUBZone, service-disabled veteran-owned, economically disadvantaged women-owned, or women-owned small business set-aside or sole-source award regardless of dollar value.

(End of provision)

# C.2 52.204-24 REPRESENTATION REGARDING CERTAIN TELECOMMUNICATIONS AND VIDEO SURVEILLANCE SERVICES OR EQUIPMENT (NOV 2021)

The Offeror shall not complete the representation at paragraph (d)(1) of this provision if the Offeror has represented that it "does not provide covered telecommunications equipment or services as a part of its offered products or services to the Government in the performance of any contract, subcontract, or other contractual instrument" in paragraph (c)(1) in the provision at 52.204-26, Covered Telecommunications Equipment or Services—Representation, or in paragraph (v)(2)(i) of the provision at 52.212-3, Offeror Representations and Certifications-Commercial Products or

Commercial Services. The Offeror shall not complete the representation in paragraph (d)(2) of this provision if the Offeror has represented that it "does not use covered telecommunications equipment or services, or any equipment, system, or service that uses covered telecommunications equipment or services" in paragraph (c)(2) of the provision at 52.204-26, or in paragraph (v)(2)(ii) of the provision at 52.212-3.

- (a) Definitions. As used in this provision—
- Backhaul, covered telecommunications equipment or services, critical technology, interconnection arrangements, reasonable inquiry, roaming, and substantial or essential component have the meanings provided in the clause 52.204-25, Prohibition on Contracting for Certain Telecommunications and Video Surveillance Services or Equipment.
- (b) Prohibition. (1) Section 889(a)(1)(A) of the John S. McCain National Defense Authorization Act for Fiscal Year 2019 (Pub. L. 115-232) prohibits the head of an executive agency on or after August 13, 2019, from procuring or obtaining, or extending or renewing a contract to procure or obtain, any equipment, system, or service that uses covered telecommunications equipment or services as a substantial or essential

component of any system, or as critical technology as part of any system. Nothing in the prohibition shall be construed to—

- (i) Prohibit the head of an executive agency from procuring with an entity to provide a service that connects to the facilities of a third-party, such as backhaul, roaming, or interconnection arrangements; or
- (ii) Cover telecommunications equipment that cannot route or redirect user data traffic or cannot permit visibility into any user data or packets that such equipment transmits or otherwise handles.
- (2) Section 889(a)(1)(B) of the John S. McCain National Defense Authorization Act for Fiscal Year 2019 (Pub. L. 115-232) prohibits the head of an executive agency on or after August 13, 2020, from entering into a contract or extending or renewing a contract with an entity that uses any equipment, system, or service that uses covered telecommunications equipment or services as a substantial or essential component of any system, or as critical technology as part of any system. This prohibition applies to the use of covered telecommunications equipment or services, regardless of whether that use is in performance of work under a federal contract. Nothing in the prohibition shall be construed to—
  - (i) Prohibit the head of an executive agency from procuring with an entity to provide a service that connects to the facilities of a third-party, such as backhaul, roaming, or interconnection arrangements; or
  - (ii) Cover telecommunications equipment that cannot route or redirect user data traffic or cannot permit visibility into any user data or packets that such equipment transmits or otherwise handles.
- (c) Procedures. The Offeror shall review the list of excluded parties in the System for Award Management (SAM) ( https://www.sam.gov) for entities excluded from receiving federal awards for "covered telecommunications equipment or services".
- (d) ) Representation. The Offeror represents that—
- (1) It  $\square$  will,  $\square$  will not provide covered telecommunications equipment or services to the Government in the performance of any contract, subcontract or other contractual instrument resulting from this solicitation. The Offeror shall provide the additional disclosure information required at paragraph (e)(1) of this section if the Offeror responds "will" in paragraph (d)(1) of this section; and
- (2) After conducting a reasonable inquiry, for purposes of this representation, the Offeror represents that—
  It □ does, □ does not use covered telecommunications equipment or services, or use any equipment, system, or service that uses covered telecommunications equipment or services. The Offeror shall provide the additional disclosure information required at paragraph (e)(2) of this section if the Offeror responds "does" in paragraph (d)(2) of this section.
- (e) Disclosures. (1) Disclosure for the representation in paragraph (d)(1) of this provision. If the Offeror has responded "will" in the representation in paragraph (d)(1) of this provision, the Offeror shall provide the following

information as part of the offer:

- (i) For covered equipment—
  - (A) ) The entity that produced the covered telecommunications equipment (include entity name, unique entity identifier, CAGE code, and whether the entity was the original equipment manufacturer (OEM) or a distributor, if known);
  - (B) ) A description of all covered telecommunications equipment offered (include brand; model number, such as OEM number, manufacturer part number, or wholesaler number; and item description, as applicable); and
  - (C) ) Explanation of the proposed use of covered telecommunications equipment and any factors relevant to determining if such use would be permissible under the prohibition in paragraph (b)(1) of this provision.
- (ii) For covered services—
  - (A) If the service is related to item maintenance: A description of all covered telecommunications services offered (include on the item being maintained: Brand; model number, such as OEM number, manufacturer part number, or wholesaler number; and item description, as applicable); or
  - (B) If not associated with maintenance, the Product Service Code (PSC) of the service being provided; and explanation of the proposed use of covered telecommunications services and any factors relevant to determining if such use would be permissible under the prohibition in paragraph (b)(1) of this provision.
- (2) Disclosure for the representation in paragraph (d)(2) of this provision. If the Offeror has responded "does" in the representation in paragraph (d)(2) of this provision, the Offeror shall provide the following information as part of the offer:
- (i) For covered equipment—
  - (A) ) The entity that produced the covered telecommunications equipment (include entity name, unique entity identifier, CAGE code, and whether the entity was the OEM or a distributor, if known);
  - (B) ) A description of all covered telecommunications equipment offered (include brand; model number, such as OEM number, manufacturer part number, or wholesaler number; and item description, as applicable); and
  - (C) ) Explanation of the proposed use of covered telecommunications equipment and any factors relevant to determining if such use would be permissible under the prohibition in paragraph (b)(2) of this provision.
- (ii) For covered services—
  - (A) If the service is related to item maintenance: A description of all covered telecommunications services offered (include on the item being maintained: Brand; model number, such as OEM number, manufacturer part number, or wholesaler number; and item description, as applicable); or
  - (B) If not associated with maintenance, the PSC of the service being provided; and explanation of the proposed use of covered telecommunications services and any factors relevant to determining if such use would be permissible under the prohibition in paragraph (b)(2) of this provision.

(End of provision)

# C.3 52.204-26 COVERED TELECOMMUNICATIONS EQUIPMENT OR SERVICES-REPRESENTATION. OCT 2020

- (a) *Definitions*. As used in this provision, "covered telecommunications equipment or services" and "reasonable inquiry" have the meaning provided in the clause <u>52.204-25</u>, Prohibition on Contracting for Certain Telecommunications and Video Surveillance Services or Equipment.
- (b) *Procedures.* The Offeror shall review the list of excluded parties in the System for Award Management (SAM) ( <a href="https://www.sam.gov">https://www.sam.gov</a>) for entities excluded from receiving federal awards for "covered telecommunications equipment or services".
- (c) (1) Representation. The Offeror represents that it  $\Box$  does,  $\Box$  does not provide covered telecommunications equipment or services as a part of its offered products or services to the Government in the performance of any contract, subcontract, or other contractual instrument.
- (2) After conducting a reasonable inquiry for purposes of this representation, the offeror represents that it □ does, □

does not use covered telecommunications equipment or services, or any equipment, system, or service that uses covered telecommunications equipment or services.

(End of provision)

# C.4 52.209-2 PROHIBITION ON CONTRACTING WITH INVERTED DOMESTIC CORPORATIONS-REPRESENTATION (NOV 2015)

- a) *Definitions*. "Inverted domestic corporation" and "subsidiary" have the meaning given in the clause of this contract entitled Prohibition on Contracting with Inverted Domestic Corporations ( <u>52.209-10</u>).
- (b) Government agencies are not permitted to use appropriated (or otherwise made available) funds for contracts with either an inverted domestic corporation, or a subsidiary of an inverted domestic corporation, unless the exception at 9.108-2(b) applies or the requirement is waived in accordance with the procedures at 9.108-4.
- (c) Representation. The Offeror represents that-
- (1) It  $\square$  is,  $\square$  is not an inverted domestic corporation; and
- (2) It  $\square$  is,  $\square$  is not a subsidiary of an inverted domestic corporation.

(End of provision)

# C.5 52.209-5 CERTIFICATION REGARDING RESPONSIBILITY MATTERS. (AUG 2020)

- (a) (1) The Offeror certifies, to the best of its knowledge and belief, that—
  - (i) The Offeror and/or any of its principals-
- (A) Are  $\Box$  are not  $\Box$  presently debarred, suspended, proposed for debarment, or declared ineligible for the award of contracts by any Federal agency.
- (B) Have  $\Box$  have not  $\Box$ , within a three-year period preceding this offer, been convicted of or had a civil judgment rendered against them for: commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State, or local) contract or subcontract; violation of Federal or State antitrust statutes relating to the submission of offers; or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, tax evasion, violating Federal criminal tax laws, or receiving stolen property (if offeror checks "have", the offeror shall also see 52.209-7, if included in this solicitation);
- (C) Are  $\Box$  are not  $\Box$  presently indicted for, or otherwise criminally or civilly charged by a governmental entity with, commission of any of the offenses enumerated in paragraph (a)(1)(i)(B) of this provision.
- (D) Have  $\Box$ , have not  $\Box$ , within a three-year period preceding this offer, been notified of any delinquent Federal taxes in an amount that exceeds the threshold at 9.104-5(a)(2) for which the liability remains unsatisfied.
- (1) Federal taxes are considered delinquent if both of the following criteria apply:
- (i) ) The tax liability is finally determined. The liability is finally determined if it has been assessed. A liability is not finally determined if there is a pending administrative or judicial challenge. In the case of a judicial challenge to the liability, the liability is not finally determined until all judicial appeal rights have been exhausted.
- (ii) ) The taxpayer is delinquent in making payment. A taxpayer is delinquent if the taxpayer has failed to pay the tax liability when full payment was due and required. A taxpayer is not delinquent in cases where enforced collection action is precluded.
- (2) Examples.

- (i) ) The taxpayer has received a statutory notice of deficiency, under I.R.C. § 6212, which entitles the taxpayer to seek Tax Court review of a proposed tax deficiency. This is not a delinquent tax because it is not a final tax liability. Should the taxpayer seek Tax Court review, this will not be a final tax liability until the taxpayer has exercised all judicial appeal rights.
- (ii) The IRS has filed a notice of Federal tax lien with respect to an assessed tax liability, and the taxpayer has been issued a notice under I.R.C. § 6320 entitling the taxpayer to request a hearing with the IRS Office of Appeals contesting the lien filing, and to further appeal to the Tax Court if the IRS determines to sustain the lien filing. In the course of the hearing, the taxpayer is entitled to contest the underlying tax liability because the taxpayer has had no prior opportunity to contest the liability. This is not a delinquent tax because it is not a final tax liability. Should the taxpayer seek tax court review, this will not be a final tax liability until the taxpayer has exercised all judicial appeal rights.
- (iii) ) The taxpayer has entered into an installment agreement pursuant to I.R.C. § 6159. The taxpayer is making timely payments and is in full compliance with the agreement terms. The taxpayer is not delinquent because the taxpayer is not currently required to make full payment.
- (iv) The taxpayer has filed for bankruptcy protection. The taxpayer is not delinquent because enforced collection action is stayed under 11 U.S.C. 362 (the Bankruptcy Code).
- (ii) The Offeror has □ has not □, within a three-year period preceding this offer, had one or more contracts terminated for default by any Federal agency.
- (2) "Principal," for the purposes of this certification, means an officer, director, owner, partner, or a person having primary management or supervisory responsibilities within a business entity (*e.g.*, general manager; plant manager; head of a division or business segment; and similar positions).

This Certification Concerns a Matter Within the Jurisdiction of an Agency of the United States and the Making of a False, Fictitious, or Fraudulent Certification May Render the Maker Subject to Prosecution Under Section 1001, Title 18, United States Code.

- (b) ) The Offeror shall provide immediate written notice to the Contracting Officer if, at any time prior to contract award, the Offeror learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- (c) A certification that any of the items in paragraph (a) of this provision exists will not necessarily result in withholding of an award under this solicitation. However, the certification will be considered in connection with a determination of the Offeror's responsibility. Failure of the Offeror to furnish a certification or provide such additional information as requested by the Contracting Officer may render the Offeror non responsible.
- (d) Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render, in good faith, the certification required by paragraph (a) of this provision. The knowledge and information of an Offeror is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- (e) The certification in paragraph (a) of this provision is a material representation of fact upon which reliance was placed when making award. If it is later determined that the Offeror knowingly rendered an erroneous certification, in addition to other remedies available to the Government, the Contracting Officer may terminate the contract resulting from this solicitation for default.

(End of provision)

# C.6 52.209-7 INFORMATION REGARDING RESPONSIBILITY MATTERS (OCT 2018)

(a) Definitions. As used in this provision—

Administrative proceeding means a non-judicial process that is adjudicatory in nature in order to make a determination of fault or liability (e.g., Securities and Exchange Commission Administrative Proceedings, Civilian Board of Contract Appeals Proceedings, and Armed Services Board of Contract Appeals Proceedings). This includes administrative

proceedings at the Federal and State level but only in connection with performance of a federal contract or grant. It does not include agency actions such as contract audits, site visits, corrective plans, or inspection of deliverables. Federal contracts and grants with total value greater than \$10,000,000 means—

- (1) The total value of all current, active contracts and grants, including all priced options; and
- (2) The total value of all current, active orders including all priced options under indefinite-delivery, indefinite-quantity, 8(a), or requirements contracts (including task and delivery and multiple-award Schedules).

*Principal* means an officer, director, owner, partner, or a person having primary management or supervisory responsibilities within a business entity (*e.g.*, general manager; plant manager; head of a division or business segment; and similar positions).

- (b) The offeror  $\Box$  has  $\Box$  does not have current active Federal contracts and grants with total value greater than \$10,000,000.
- (c) If the offeror checked "has" in paragraph (b) of this provision, the offeror represents, by submission of this offer, that the information it has entered in the Federal Awardee Performance and Integrity Information System (FAPIIS) is current, accurate, and complete as of the date of submission of this offer with regard to the following information:
- (1) Whether the offeror, and/or any of its principals, has or has not, within the last five years, in connection with the award to or performance by the offeror of a federal contract or grant, been the subject of a proceeding, at the Federal or State level that resulted in any of the following dispositions:
- (i) In a criminal proceeding, a conviction.
- (ii) In a civil proceeding, a finding of fault and liability that results in the payment of a monetary fine, penalty, reimbursement, restitution, or damages of \$5,000 or more.
- (iii) In an administrative proceeding, a finding of fault and liability that results in-
- (A) ) The payment of a monetary fine or penalty of \$5,000 or more; or
- (B) The payment of a reimbursement, restitution, or damages in excess of \$100,000.
- (iv) In a criminal, civil, or administrative proceeding, a disposition of the matter by consent or compromise with an acknowledgment of fault by the Contractor if the proceeding could have led to any of the outcomes specified in paragraphs (c)(1)(i), (c)(1)(ii), or (c)(1)(iii) of this provision.
- (2) If the offeror has been involved in the last five years in any of the occurrences listed in (c)(1) of this provision, whether the offeror has provided the requested information with regard to each occurrence.
- (d) ) The offeror shall post the information in paragraphs (c)(1)(i) through (c)(1)(iv) of this provision in FAPIIS as required through maintaining an active registration in the System for Award Management, which can be accessed via <a href="https://www.sam.gov">https://www.sam.gov</a> (see 52.204-7).

(End of provision)

# C.7 52.209-11 REPRESENTATION BY CORPORATIONS REGARDING DELINQUENT TAX LIABILITY OR A FELONY CONVICTION UNDER ANY FEDERAL LAW (FEB 2016)

- (a) As required by sections 744 and 745 of Division E of the Consolidated and Further Continuing Appropriations Act, 2015 (Pub. L. 113-235), and similar provisions, if contained in subsequent appropriations acts, the Government will not enter into a contract with any corporation that—
- (1) Has any unpaid Federal tax liability that has been assessed, for which all judicial and administrative remedies have been exhausted or have lapsed, and that is not being paid in a timely manner pursuant to an agreement with the authority responsible for collecting the tax liability, where the awarding agency is aware of the unpaid tax liability, unless an agency has considered suspension or debarment of the corporation and made a determination that suspension or debarment is not necessary to protect the interests of the Government; or
- (2) Was convicted of a felony criminal violation under any Federal law within the preceding 24 months, where the awarding agency is aware of the conviction, unless an agency has considered suspension or debarment of the

corporation and made a determination that this action is not necessary to protect the interests of the Government.

- (b) ) The Offeror represents that-
- (1) It is  $\Box$  is not  $\Box$  a corporation that has any unpaid Federal tax liability that has been assessed, for which all judicial and administrative remedies have been exhausted or have lapsed, and that is not being paid in a timely manner pursuant to an agreement with the authority responsible for collecting the tax liability; and
- (2) It is  $\Box$  is not  $\Box$  a corporation that was convicted of a felony criminal violation under a Federal law within the preceding 24 months.

(End of Provision)

# C.8 52.209-12 CERTIFICATION REGARDING TAX MATTERS (OCT 2020)

- (a) ) This provision implements section 523 of Division B of the Consolidated and Further Continuing Appropriations Act, 2015 (Pub. L. 113-235), and similar provisions, if contained in subsequent appropriations acts.
- (b) If the Offeror is proposing a total contract price that will exceed \$5.5 million (including options), the Offeror shall certify that, to the best of its knowledge and belief, it
- (1) Has  $\Box$  filed all Federal tax returns required during the three years preceding the certification.
- (2) Has not \( \simes \text{ been convicted of a criminal offense under the Internal Revenue Code of 1986; and
- (3) Has not  $\Box$ , more than 90 days prior to certification, been notified of any unpaid Federal tax assessment for which the liability remains unsatisfied, unless the assessment is the subject of an installment agreement or offer in compromise that has been approved by the Internal Revenue Service and is not in default, or the assessment is the subject of a non-frivolous administrative or judicial proceeding.

(End of provision)

## C.9 52.209-13 VIOLATION OF ARMS CONTROL TREATIES OR AGREEMENTS-CERTIFICATION (NOV 2021)

- (a) ) This provision does not apply to acquisitions at or below the simplified acquisition threshold or to acquisitions of commercial products and commercial services as defined in Federal Acquisition Regulation 2.101.
- (b) Certification. [Offeror shall check either (1) or (2).]
- (1) The Offeror certifies that-
- (i) It does not engage and has not engaged in any activity that contributed to or was a significant factor in the President's or Secretary of State's determination that a foreign country is in violation of its obligations undertaken in any arms control, nonproliferation, or disarmament agreement to which the United States is a party, or is not adhering to its arms control, nonproliferation, or disarmament commitments in which the United States is a participating state. The determinations are described in the most recent unclassified annual report provided to Congress pursuant to section 403 of the Arms Control and Disarmament Act (22 U.S.C. 2593a). The report is available at <a href="https://www.state.gov/bureaus-offices/under-secretary-for-arms-control-and-international-security-affairs/bureau-of-control-and-international-control-and-international-control-and-international-control-and-international-control-and-international-control-and-international-control-and-internati

#### arms-control-verification-and-compliance/; and

- (ii) No entity owned or controlled by the Offeror has engaged in any activity that contributed to or was a significant factor in the President's or Secretary of State's determination that a foreign country is in violation of its obligations undertaken in any arms control, nonproliferation, or disarmament agreement to which the United States is a party, or is not adhering to its arms control, nonproliferation, or disarmament commitments in which the United States is a participating state. The determinations are described in the most recent unclassified annual report provided to Congress pursuant to section 403 of the Arms Control and Disarmament Act ( 22 U.S.C. 2593a). The report is available at <a href="https://www.state.gov/bureaus-offices/under-secretary-for-arms-control-and-international-security-affairs/bureau-of-arms-control- verification-and-compliance/">https://www.state.gov/bureaus-offices/under-secretary-for-arms-control-and-international-security-affairs/bureau-of-arms-control- verification-and-compliance/</a>; or
- \_\_ (2) The Offeror is providing separate information with its offer in accordance with paragraph (d)(2) of this provision.
- (c) Procedures for reviewing the annual unclassified report (see paragraph (b)(1) of this provision). For clarity, references to the report in this section refer to the entirety of the annual unclassified report, including any separate reports that are incorporated by reference into the annual unclassified report.
- (1) Check the table of contents of the annual unclassified report and the country section headings of the reports incorporated by reference to identify the foreign countries listed there. Determine whether the Offeror or any person owned or controlled by the Offeror may have engaged in any activity related to one or more of such foreign countries.
- (2) If there may have been such activity, review all findings in the report associated with those foreign—countries to determine whether or not each such foreign country was determined to be in violation of its—obligations undertaken in an arms control, nonproliferation, or disarmament agreement to which the United—States is a party, or to be not adhering to its arms control, nonproliferation, or disarmament commitments—in which the United States is a participating state. For clarity, in the annual report an explicit certification of non-compliance is equivalent to a determination of violation. However, the following statements in the annual report are not equivalent to a determination of violation:
  - (i) An inability to certify compliance.
  - (ii) An inability to conclude compliance.
  - (iii) ) A statement about compliance concerns.
- (3) If so, determine whether the Offeror or any person owned or controlled by the Offeror has engaged in any activity that contributed to or is a significant factor in the determination in the report that one or more of these foreign countries is in violation of its obligations undertaken in an arms control, nonproliferation, or disarmament agreement to which the United States is a party, or is not adhering to its arms control, nonproliferation, or disarmament commitments in which the United States is a participating state. Review the narrative for any such findings reflecting a determination of violation or non-adherence related to those foreign countries in the report, including the finding itself, and to the extent necessary, the conduct giving rise to the compliance or adherence concerns, the analysis of compliance or adherence concerns, and efforts to resolve compliance or adherence concerns.
- (4) The Offeror may submit any questions with regard to this report by email to NDAA1290Cert@state.gov. To the extent feasible, the Department of State will respond to such email inquiries within 3 business days.
- (d) Do not submit an offer unless—
- (1) A certification is provided in paragraph (b)(1) of this provision and submitted with the offer; or
- (2) In accordance with paragraph (b)(2) of this provision, the Offeror provides with its offer information that the President of the United States has
  - (i) ) Waived application under 22 U.S.C. 2593e(d) or (e); or
  - (ii) Determined under <u>22 U.S.C. 2593e(g)(2)</u> that the entity has ceased all activities for which measures were imposed under <u>22 U.S.C. 2593e(b)</u>.

(e) Remedies. The certification in paragraph (b)(1) of this provision is a material representation of fact upon which reliance was placed when making award. If it is later determined that the Offeror knowingly submitted a false certification, in addition to other remedies available to the Government, such as suspension or debarment, the Contracting Officer may terminate any contract resulting from the false certification.

(End of provision)

# **C.10 52.215-6 PLACE OF PERFORMANCE (OCT 1997)**

(a) ) The offeror or respondent, in the performance of any contract resulting from this solicitation, □ intends,
□ does not intend [check applicable block] to use one or more plants or facilities located at a different address from the address of the offeror or respondent as indicated in this proposal or response to request for information.
(b) If the offeror or respondent checks "intends" in paragraph (a) of this provision, it shall insert in the following spaces the required information:

| Place of Performance (Street Address, City,<br>State, County, ZIP Code) | Name and Address of Owner and Operator of the Plant or Facility if Other than Offeror or Respondent |
|---|---|
|   |   |

(End of provision)

## C.11 52.222-22 PREVIOUS CONTRACTS AND COMPLIANCE REPORTS (FEB 1999)

The offeror represents that-

It has, has not participated in a previous contract or subcontract subject to the Equal Opportunity clause of this solicitationIt has, has not filed all required compliance reports; and

Representations indicating submission of required compliance reports, signed by proposed subcontractors, will be obtained before subcontract awards.

(End of provision)

# C.12 52.222-25 AFFIRMATIVE ACTION COMPLIANCE (APR 1984)

The offeror represents that-

- (a) It has developed and has on file,  $\Box$  has not developed and does not have on file, at each establishment, affirmative action programs required by the rules and regulations of the Secretary of Labor (41 CFR 60-1 and 60-2); or
- (b) It has not previously had contracts subject to the written affirmative action programs requirement of the rules and regulations of the Secretary of Labor.

(End of provision)

#### C.13 52.222-38 COMPLIANCE WITH VETERANS' EMPLOYMENT REPORTING REQUIREMENTS.

By submission of its offer, the offeror represents that, if it is subject to the reporting requirements of <u>38</u> <u>U.S.C.4212(d)</u>(*i.e.*, if it has any contract containing Federal Acquisition Regulation clause <u>52.222-37</u>, Employment Reports on Veterans), it has filed the most recent VETS-4212 Report required by that clause.

(End of provision)

#### C.14 52.230-7 PROPOSAL DISCLOSURE-COST ACCOUNTING PRACTICE CHANGES (APR 2005)

| practice, including unilateral changes re  ☐ Yes ☐ No  If the offeror checked "Yes" above, t  (1) Prepare the price proposal in respo performance for which the practice wil | equested to be desirable char<br>he offeror shall-<br>nse to the solicitation using t<br>I be used; and<br>d cost accounting practice to | he changed practice for the period of the Contracting Officer and the Cognizant                      |  |  |  |
|--|--|--|--|--|--|
| C.15 AUTHORIZED NEGOTIATORS  |  |  |  |  |  |
|  | = -  | to negotiate on its behalf with the Government names, titles and contact information of the          |  |  |  |
| Name   | Title  | Telephone Number   |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  | (End of provisio   |  |  |  |  |
| · ·  | are accurate, current, and co  | cions, Certifications, and Other Statements of omplete, and that the Offeror is aware of the offers. |  |  |  |
| Solicitation No.   |  |  |  |  |  |
| Offer/Proposal No  |  |  |  |  |  |
| SAM UEI:   |  |  |  |  |  |
|  |  |  |  |  |  |
| Date of Offer  |  |  |  |  |  |
| Name of Offeror  |  |  |  |  |  |
| Typed Name and Title   |  |  |  |  |  |
| Signature  | Date   |  |  |  |  |
| (End   | d of provision)  |  |  |  |  |

# 8 QUESTIONS AND ANSWERS

- 1. Can you elaborate on the various forms of data (sources, APIs, consistency between structures etc.) and any thoughts on priority of which data should be pulled in?
  - DHIS2 data: Data on indicators reported in the Ministry of Health national DHIMS 2 database will be extracted into Microsoft Excel for bulk import on a monthly basis.
  - Work Improvement Team (WIT) data: Data on the WITs' quality improvement projects will be entered
    directly into the platform through the web or DHIS2 mobile app using tablets, laptops, and/or mobile
    phones.
  - Action plan and supportive supervision data: These will be entered directly into the platform using the DHIS2 mobile app.
  - Routine health facility survey data: These will be entered directly into the platform using the DHIS2 mobile app online and/or offline.
  - Currently, there are 45 indicators and 232 quality improvement projects, but these numbers may increase.
- 2. How many languages for both output and input need to be supported?

English is the only required language for both data input and output.

3. What are the low-bandwidth / offline expectations around the platform?

The platform should enable offline data entry and offline data visualization (for comparing current performance against previous periods during health facility visits).

- 4. What is the expectation around data visualization deliverables? Clarity around charts, graphs, infographics, their volume and range of complexity would be helpful to understand.
  - Charts and graphs will be used to visualize Q4H Activity indicators.
  - Disaggregation will be employed to facilitate comparisons across different time periods and implementation sites.
  - The volume and complexity of visualizations will depend on specific data analysis needs. Filters could be used to address this.
- 5. How many stakeholders will approve user experience and design deliverables, and what are their roles on the project and their time zones?

Based in Ghana (GMT +00), the Q4H Activity's Chief of Party (COP) and Monitoring, Evaluation, and Learning/Knowledge Management (MEL/KM) Director will approve the user experience and design deliverables. Staff from URC's home office (EST) will also be involved in the final approval of deliverables.

6. Will the selected firm have access to top-level decision makers to ensure that they can discuss rationale and suggestions for alternative solutions?

The selected firm will directly discuss the development and deployment of the platform with the Q4H Activity's COP and MEL/KM Director as well as relevant staff at URC's home office.

7. What third-party platforms need to be integrated as part of a potential fixed-fee scope?

A third-party platform integration is not currently anticipated.

8. How cross-cutting do you see users, roles and groups needing to be? For example, would there be a variety of use cases of some users being connected to multiple groups (outside of admins)?

A single user role and group structure will be maintained for all users except admins.

9. What is the preferred platform or tech stack that this needs to be developed in?

In line with developer recommendations on the preferred environment for server installations, the platform should be developed on the Ubuntu 18.04 LTS operating system, PostgreSQL database system, and Tomcat Servlet container.

10. Would you be open to an iterative "cupcake, birthday cake, wedding cake" approach to rolling out features and functionality? This could help ensure primary tasks do not need to wait for lower-priority ones before deployment.

Although full development is preferred before deployment, some features can be prioritized. For example, data entry can precede data visualization functionalities. However, please be informed that the USAID Q4H Activity ends in September 2025, so full functionality is needed as soon as possible.

11. What are the expectations around full-data displays on mobile devices? We sometimes provide a more pared-down display and make it clear that more info can be viewed in landscape mode / desktop.

A pared-down data display for mobile devices is acceptable, with clear instructions to view more information in landscape mode or on desktops.

12. Is an incumbant bidding on this work?

There is no incumbent on this work.

13. What has URC's role been on this engagement to date?

URC is the prime contractor for the USAID Quality Services for Health Activity. We implement the Activity in close collaboration with the Ministry of Health in Ghana and provide technical support to implement quality improvement interventions at the national level and in several priority regions.

- 14. What is the frequency of reporting? Annually, monthly, daily etc.?
  - Data from the Ministry of Health DHIMS 2 database: Monthly reports.
  - WIT projects, action plans, and other non-routinely reported indicators: As and when activities are carried out.
- 15. Given the notion that the best data reporting involves making design decisions after reaching consensus on what story different data sets are telling, are you open to a more iterative approach to certain visual

design aspects of this to ensure the most compelling, actionable results are properly elevated in reports?

Yes, an iterative approach to data visualization is welcomed to ensure that the most compelling and actionable results are effectively presented in reports.

16. What level of accessibility is required for this project?

Accessibility levels will vary based on user roles:

- Superuser/admin: Full access.
- View & edit: Edit and view permissions.
- View only: View-only permissions.
- 17. Are there any hosting requirements that need to be factored into our technical plan / estimates?

URC will find a separate provider for hosting. You do not need to factor this into your technical plan or estimates.

18. Would a cost proposal that exceeds \$150,000 be automatically rejected?

Although a cost proposal exceeding \$150,000 will not be automatically rejected, we believe a budget within \$150,000 is reasonable to complete this work.